



2010 HKMA QUALITY AWARD INFORMATION WORKSHOP

Friday, 4 December 2009, 2:15pm – 5:00pm

You are invited to participate in the above workshop to understand the Award's evaluation process and its judging criteria which are modelled on the world-famous **Baldrige Criteria for Performance Excellence**. Guidelines will also be given from the Examiners' perspective on how to prepare a good write-up.

Date & Time: Friday, 4 December 2009, 2:15pm - 5:00pm

Venue: The Hong Kong Management Association
W Haking Management Development Centre
14/F Fairmont House, 8 Cotton Tree Drive, Central

Fee: Free of charge

As seats are limited, reservation is accepted on a first-come first-served basis. A maximum of 3 seats can be reserved from one company.

To get first-hand information from the Examiners, and learn more about the benefits of using the Baldrige approach to improve your organization's performance, simply fill in the reply slip and return it to the Award Secretariat by Tuesday, 1 December 2009.

2010 HKMA QUALITY AWARD INFORMATION WORKSHOP

Reply Slip

To: The Secretariat
HKMA Quality Award

Attn: Carol Wong
T: 2774 8585 F : 2365 1000 Email : qualityaward@hkma.org.hk

I would like to reserve _____ seat(s) for "2010 HKMA Quality Award Information Workshop" to be held on Friday, 4 December 2009.

Name: Dr/Mr/Ms _____ Position: _____

Company: _____

Address of Company: _____

Telephone: _____ Fax No.: _____

Email: _____