



Be a Certified Behavioral Consultant

Since 2006

- DISC Certification by the Institute for Motivational Living, USA

Thursday & Friday 18 & 19 January 2018

43rd Run

or

Monday & Tuesday 5 & 6 March 2018

44th Run

or

Monday & Tuesday

45th Run

28 & 29 May 2018

or

Tuesday & Wednesday

46th Run

14 & 15 August 2018

or

Monday & Tuesday 8 & 9 October 2018

47th Run

or

Monday & Tuesday

3 & 4 December 2018

48th Run





Become A Certified Behavioral Consultant

- DISC Certification by The Institute for Motivational Living, USA

YOU EXPECT

- To be certified by a DISC Master Trainer, Asia Pacific, The Institute for Motivational Living, USA.
- To join the more than 450 graduates in Greater China who are endowed with the title CERTIFIED BEHAVIORAL CONSULTANT in the last 8 years.
- To be prepared to learn intensively and comprehensively to be qualified exponents of DISC; unlike other DISC programs that only accreditate participants to learn to use the tool.
- To get professional support in using DISC for training & consulting work.
- To be entitled to be a permanent member of the "DISC Hong Kong CBC" alumni group to enjoy our free webinar session for periodic professional updates.
- To attend the "DISC Professionals Forum" event.
- To get an entry to the next level: ADVANCED DISC Certified Advanced Behavioral Analyst.

The Institute for Motivational Living, (IML) is a world leader in developing, publishing and delivering customized, behavioral assessments. For over 30 years, IML has been observing, analyzing, and enhancing human behavior in pemonal and corporate miationships. Since 1983, IML has certified thousands in behavioral analysis, and developed numerous behavior-based profiles, online reports, and customized programs to help people communicate and work together more effectively, IML's reach is extended internationally with distribution in Canada, Asia, Australia, Europe, The Netherlands, Greece, Spain, and Brazil. The PeopleKeys® system is built for use around the globe by offering 14 languages with full DISC reporting capability.

PROGRAMME FEATURES

What are Personality Styles?

- Every person has distinctive characteristics and qualities, which influence their thinking, preferences and behaviour. The DISC
 Personality System is a tool that aims to help individuals increase in effectiveness as they identify and capitalise on
 strengths, whilst recognising potential limitations and blind spots.
- DISC is a four-quadrant behavioural model based on the work of William Moulton Marston Ph.D. (1893 1947) to examine the behaviour of individuals in their environment or within a specific situation. The acronym DISC stands for the four personality styles represented by the letters: Dominant, Influencing, Steady, Compliant.

WHO SHOULD ATTEND

Principals, Human Resources professionals, Teachers involved in student or staff leadership development

Positive and Productive Team Working

The Personality Profiling System enables you to understand why others behave in a particular way. When there is a lack of understanding, we tend to misunderstand comments and actions. Understanding other styles allows you to communicate in a more constructive manner by modifying your behaviour to appeal to styles which are different from yours.

Enhanced Communication & Feedback

Profiling helps resolve potential problems by highlighting an individual's preferred communication style. Once you are aware of an individual's preferred style, you can adapt your own communication mode. This technique will ensure the desired outcome is achieved though minimising misinterpretation.

Personal Management & Development

People excel and shine in job roles that are a good match for their skills and natural behaviour style. The personality style profile can identify and highlight management and leadership qualities, detail-oriented and organisational skills, natural sales ability, personal service and team-player tendencies.

Common Language of Open Communication

DISC is the universal language of behaviour and emotions. The organisation can have a common language of open communication between colleagues, family members and friends, highlighting the strengths and value that each bring to the team/relationship.

Proficiency To Behavioral Analysis

This two-day intensive programme will equip you with key people-reading skills and help you become provident in Behavioral Analysis. The knowledge and tools covered in the programme will empower you to understand people's motivations, sources of stress, strengths as well as areas for development and to utilize 4 optimization strategies to help people realize their potential. Though based on the DISC Personality System, the intent of it is to help you become exponent of people assessment/development and not to read assessment reports whim is the focus of other certification programs.

YOU WILL GET

- A certificate of title as CERTIFIED BEHAVIORAL CONSULTANT by The institute for Motivating Living, based in Pennsylvania, U.S.A. Which enables you to:
 - READ PEOPLE (Certified Behavioral Consultant), not just reports
 - Be a Professional Trainer
 - Provide Consultancy hiring/recruitment, placement, counsellors, family therapy, management consultant, conflict resolution, team building
 - Be an Export

You are entitled to use the title CBC in your business card.

- Flexibility to purchase and use both ONLINE and PAPER versions of the assessments
- Full use of PeopleKeys® online report
 - DISC Online Profiling Report (20 languages translated)
 - **TEAMS Report**
 - Values Report
 - Biblical Report
 - CareerStyle Report
 - Sales Report
- PeopleKeys Report (DISC with TEAMS & Values)
- Children's Profile
- StudentKeys- profiling students' personality, learning, leadership, goal-setting, career orientations
- The Behavioural Profile Report depicting DISC in a more circular and graphic form with 4 colors and 8 quadrants highlighting up to 26 combinations of personality styles
 - 360 DISC Assessment
- A complimentary set up of online account for future training and consulting work.
- A complimentary facilitation kit that includes:
- Training slides (with both English & Chinese versions), Trainer's guide and Training videos
- Full follow up and complimentary one-on-one coaching by our resident consultants to run your workshop or training.
- A complimentary set of training props:
 - DISC Quick Identifier Cards
 - "Who am I?" DISC Game Card

- **Activities Guide**
- Complimentary one-on-one coaching for certified consultants using DISC for (upon request):
 - Communication Skills, Coaching, Leadership & Management, Stress Management, Sales Training
- Engage in Partnership
 - Certified Behavioral Consultant with international networking
 - Partners in resources powerpoint & materials
 - Training partnership
 - Periodic professional updates

DAY 1

Welcome & Certification Program Overview

Introduction to DISC Behavioural Styles

History, Theory & Background

Contributing Factors to Behavioural Styles

Hippocrates Theory

The Trust Model - Johari Window

Uses of the DISC profile

Break

Administration of the DISC Profile

Knowledge, Formation & Interpretation of Graphs

Validity of Graphs

Blends of DISC styles

Characteristics of each Style, Motivator & Greatest Fears

How to Recognize Different DISC Styles

Graphs Meaning & Blends

Break

Introduction to Online DISC Profiling Report

Steps to Graph Interpretation

Identify Pattern & Meaning of Special Patterns

Practice and Giving Feedback

Comprehensive Reviews

DAY 2

Review of Day One

Application - Case Study 1: Counselling/Coaching

Application – Case Study 2: Hiring/ Recruitment

Introduction of Radar Graphs of DISC

Application - Case Study 3: Conflict Resolution

Application - Case Study 4: Team Building

Introduction to IML PowerDISC - 7 elements of leadership for each DISC profile

Lunch

Application of DISC – Personal Development (4 Behavioural Strategies)

Building Relationship with Different Styles – Using DISC with Teams How to adapt to different DISC styles

Introduction to PeopleKeys® System - Recruitment & Job Benchmarking

What's Next? - Design & Customize Training Projects using Different DISC Products

(Online Profiling Report, TEAMS Report, Values Report, Biblical Report, CareerStyle Report, Sales Report, PeopleKeys Report (DISC with TEAMS & Values), Children's Profile, StudentKeys, The Behavioural Profile Report, 360 DISC Assessment)

Break

Proficiency Examination & Assignment Briefing Follow Up Work

Proficiency Examination

PAST PARTICIPANTS' COMMENTS

"Very clear training materials."

"Very practical, I love it!"

"Very user-friendly & effective tool for behavioral analysis!"

SOME OF OUR CURRENT USERS:

Hang Seng Bank, Manulife, Hong Kong Jockey Club, Ocean Park, Boston Consultant Group, Civil Service Training and Development Institute, PCCW and Kerry Logistics etc.....

FACILITATOR

George Quek is a certified Corporate Coach, a Certified Behavioural Consultant, an accredited MBTI administrator and practitioner and also a certified trainer in "KnowBrainer", an innovation and process programme from USA. He has over 15 years of senior management experience throughout Asia Pacific with Fortune 500 and regional companies. Companies he has worked with before in Hong Kong/Macau include: Mass Mutual Insurance, Dragon Air, Hong Kong Convention and Exhibition Centre, Hong Kong CSL, Macau International Airport, Marco Polo Group of Hotels; and in China: GT Group. He has also provided training in India, Thailand, Korea and Singapore. Prior to setting up his own regional training and consultancy, he was Director of Service Quality Centre belonging to part of the Singapore Airlines Group. George earned both Bachelor and Master in Business Administration from the University of Texas at Austin, USA.

Date and Time

1) Thur & Fri. 18 & 19 January 2018 (9 am - 5 pm) or 2) Mon & Tue, 5 & 6 March 2018 (9 am - 5 pm) or 3) Mon & Tue, 28 & 29 May 2018 (9 am - 5 pm) or 4) Tue & Wed, 14 & 15 August 2018 (9 am - 5 pm) or 5) Mon & Tue, 8 & 9 October 2018 (9 am - 5 pm) or 6) Mon & Tue, 3 & 4 December 2018 (9 am - 5 pm)

Language Medium

Cantonese (Complemented with English materials).

Fees (Lunch is provided with compliment)

HKMA Members: HK\$8.650 Non-Members: HK\$8,980

HK\$200 less per person Early Bird Discount:

(for payment received one month before course commencement)

HK\$200 less per person Group Discount:

(for two or more bookings from the same company joining the

same session)

Venue

The Hong Kong Management Association 1-6/F First Commercial Building 33-35 Leighton Road

Causeway Bay

HONG KONG Tel: 2574 2238

Registration

Please complete the registration form and return it together with appropriate fee(s) 7 days before the commencement of the class. Reservations by fax (2365 1000) are welcome but are subject to confirmation by payment in full prior to programme commencement. For information, please contact Ms Kathy Tam on 2774 8594. Successful applicants will be notified by telephone. No separate letter of acceptance will be issued. As space is limited, bookings will be on a first-come, first-served basis.

Registration Form

To: Executive Director The Hong Kong Management Association 16/F Tower B Southmark 11 Yip Hing Street Wong Chuk Hang HONG KONG		Please fill in the following information if a cheque/receipt is not attached. Our Company undertakes to pay the course fee for the above applicant. Name of Contact Person Telephone No Signature: Company Chop and Date:		
☐ 18 & 19 Janua ☐ 5 & 6 March 2 ☐ 28 & 29 May 2	ary 2018 2018 2018	r the Workshop on DISC Certification: (AC-A6660-2018-1-FC) (AC-A6660-2018-2-FC) (AC-A6660-2018-3-FC)	☐ 14 & 15 August 2018 ☐ 8 & 9 October 2018 ☐ 3 & 4 December 2018	
		eque (No ciation) for the programme.	_) for HK\$	(made payable to The Hong
			Position:	
Company:				
HKID Card No.:		HKMA Membership No.:		
Correspondence	e Address	:		
Telephone No. (Office): _	(Residence	<u>2</u>):	(Mobile):
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Where did you l	FIRST lea	rn about this programme?		
☐ Email Promoti	ion from H	IKMA ☐ Direct Mail by Post ☐	HKMAWebsite □ Others (P	Please specify):
admission, st 2. The persona education pr it may arrang	al data of tudent an Il data pro rogramme ge.	applicants are collected and kept for d member administration, course rese vided in this form will be used by the	arch and statistical matters. Association for direct marketi hip, alumni, promotional activi	pplications of course enrolment, course ing, including special offers, training and ities and other services and activities that requests to the Association.

If you do not wish to receive information as stated in point 2 of this statement, please indicate your objection by ticking the box. You may at any time send your written requests to the Association.

Applicant's Declaration

- 1. I declare that the information provided in this form and the attached documents is correct and complete. I authorize the Association to obtain information about my public examination results and records of studies from concerned institutions (if necessary).
- 2. I understand that the information provided in this form and the attached documents will be used in the admission assessment process and that any misrepresentation, omission or misleading information given may disqualify my application for admission and enrolment in the programme.
- 3. I have noted, understood and agreed to the contents of the Personal Data Collection Statement.

- 1. I understand that all handout materials obtained in class are strictly for my own educational purposes.
- 2. I have understood all the "Notes for Application" listed in Application Form.

Applicant's Signature:	Date:
Applicant's signature.	Date.